

Rayda Data Deletion Policy

At **Rayda**, we respect your privacy and are committed to giving you control over your personal information. This **Data Deletion Policy** outlines how users can request deletion of their data, how we process those requests, and under what conditions we retain or erase data.

1. Who Can Request Data Deletion

You can request deletion of your data if you are:

- A registered user of Rayda
- An authorized representative acting on behalf of a user
- A data subject under applicable data privacy laws (e.g., GDPR, CCPA)

2. How to Request Data Deletion

To request deletion of your data, you may contact us through any of the following methods:

Email: policy@winmany.com

Subject Line: "Data Deletion Request – [Your Name or User ID]"

In-App Request: If available, through account settings or support chat

Please include:

- Your registered email address
- A clear request for data deletion
- Any other identifiers to help us verify your account

3. Verification Process

To protect your privacy and prevent unauthorized deletion, we may ask you to verify your identity. This may include:

- Confirming your email or phone number
- Answering security questions
- Logging into your account

4. What Data Will Be Deleted

Upon successful verification and processing of your request, we will delete the following:

- Your personal information (name, email, etc.)
- Account-related data
- Forecasting activity linked to your identity
- Saved preferences and settings
- Communication history

5. What Data May Be Retained

Certain data may be retained even after a deletion request:

- Data required to comply with legal, tax, or regulatory obligations
- Transaction records related to subscriptions or payments
- Anonymized or aggregated data not linked to your identity
- Security logs and backup data (retained for a limited time)

We ensure that retained data is securely stored and used only for its intended legal or operational purpose.

6. Timeframe for Deletion

We will aim to fulfill verified data deletion requests within **30 days** of receiving them. In certain cases (e.g., complex or large requests), it may take longer, but we will notify you of any delays.

7. Account Closure

If you request full data deletion, your account will be permanently closed. You will lose access to:

- All historical forecasting data
- Saved number combinations or preferences
- Any subscription or premium features

This action is **irreversible**.

8. Third-Party Services

If your data has been shared with trusted third parties (e.g., payment processors or analytics platforms), we will forward your deletion request where applicable. However, deletion from third-party systems is subject to their own privacy and data retention policies.

9. Changes to This Policy

Rayda may update this Data Deletion Policy from time to time. We encourage users to review it periodically. Any material changes will be communicated via email or in-app notifications.

10. Contact Us

If you have questions or concerns about your data or this policy, contact us at:

Rayda – Privacy Team

- Email:** policy@winmany.com
- Website:** <https://winmany.com/>

Effective Date: 04/04/2025